



WHEN RIEMER EYE CENTER CUSTOMERS PURCHASE A FRAME AND LENSES FROM ANY OF OUR CENTERS, WE WILL REPAIR OR REPLACE YOUR ITEM FROM BREAKAGE, AS NEEDED, FOR A SMALL COPAY FOR AN ENTIRE YEAR FROM THE DATE OF RECEIPT. EYEGLASSES MUST BE RECEIVED WITHIN 30 DAYS OF ORIGINAL PICK UP CALL OR THIS GUARANTEE WILL NOT APPLY.

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**What is covered?**

- Broken frames and lenses (for any reason)
- Scratches, Mars, Chips, etc.
- Animal Chews

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**What is NOT covered?**

- Loss-must return broken parts of your eyewear to qualify for replacement
- Orders placed with any State of Michigan Medicaid Program- We must comply with the warranties and guidelines that the State of Michigan programs provide. (This is a separate warranty provided by your vision program and has no relationship with Riemer Eye Center as your eyewear is a benefit of the State)
- Changes to original order or restyle (Changes and restyles must be done within 30 days of dispense)

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**Guidelines:**

- Must bring in broken parts from eyewear as proof
- Must pay the \$25.00 co-pay at time of each replacement order
- Replacement must be exact product originally ordered
- Must be within 12 month replacement time
- Riemer Eye Center will repair or replace broken product only no refunds will be issued

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**Our complimentary services:**

- Replace eyewear nose pads
- Replace eyewear screws
- All eyewear adjustments
- Ultrasonic cleaning
- Refills of 1 oz. Riemer Eye Center spray bottles

*Trust your eyes to Riemer*  
[www.RiemerEyeCenter.com](http://www.RiemerEyeCenter.com)  
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