



## Eye Wear Guarantee

When Riemer Eye Center customers purchase a frame and lenses from any of our centers, we will repair or replace your item from breakage, as needed, for a small co-pay for one year from the date of receipt. Eyeglasses must be received within 30 days of original pick up call or this guarantee will not apply.

### What is covered?

- Broken frames and lenses, for any reason.
- Scratches, mars, chips and animal chews.
- Changes to original order or restyle within 30 days of dispense.

### What is *NOT* covered?

- Loss; must bring broken parts of your eyewear to qualify for replacement.
- Orders placed with any State of Michigan Medicaid Program; we must comply with the warranties and guidelines that the State of Michigan programs provide.
- Excludes Maui Jim eye wear and all safety glasses. Some exclusions apply.

### Guidelines

- Must bring in broken parts from eyewear as proof.
- Must pay the \$25.00 co-pay at time of each replacement order.
- Replacement must be exact product originally ordered.
- Must be within one year replacement time.
- REC will repair or replace broken product only; no refunds will be issued.



### Our complimentary services

- Replace eyewear nose pads.
- Replace eyewear screws.
- All eyewear adjustments.
- Ultrasonic cleaning.
- Refills of 1 oz. REC spray bottles.